

OFFICE OF THE ATTORNEY GENERAL

Aaron D. Ford, Attorney General

100 North Carson Street Carson City, NV 89701 Telephone - (775) 684-1100 Fax - (775) 684-1108 Web - http://ag.nv.gov

FOR IMMEDIATE RELEASE Date: September 23, 2024

Contact: John Sadler JSadler@ag.nv.gov / 702-486-0657

Alcinia Whiters AWhiters@ag.nv.gov / 702-486-8849

ATTORNEY GENERAL FORD ANNOUNCES CONVICTION OF FRAUDULENT HEALTHCARE PROVIDER

Las Vegas, NV – Nevada Attorney General Aaron D. Ford announced that True Family Services, Inc. was sentenced today for fraudulently billing Medicaid for healthcare services that were never provided to Medicaid recipients.

True Family was sentenced for a category D felony offense of Submitting False Claims, Medicaid Fraud by District Court Judge Erika Ballou. Previously, on June 13, 2024, True Family's owner, Annemarie Caiazzo Roberts, 61, was sentenced for a misdemeanor offense of Submitting False Claims, Medicaid Fraud by Las Vegas Justice Court Judge Eric Goodman. As part of the sentence, Judge Ballou ordered True Family to pay \$52,000.00 in restitution. The fraud occurred between November 2021 and June 2022. Individuals or businesses convicted of Medicaid fraud may also be administratively excluded from future Medicaid and Medicare participation.

The investigation began after the Medicaid Fraud Control Unit (MFCU) received a referral from Nevada Medicaid's Surveillance Utilization Review ("SUR") unit against True Family, a Rehabilitative Mental Health ("RMH") provider, based on continuing to bill in a manner contradictory to Medicaid policy. The SUR referral alleged True Family billed for Medicaid services which misrepresented to Nevada Medicaid services which were not provided,



documented, and/or billed according to their contract with Nevada Medicaid. The investigation revealed that Roberts as the owner, through True Family, submitted claims to Medicaid asserting that Crisis Intervention ("CI") and other RMH services were provided to recipients when in fact they were not. The lack of CI and other RMH services and the fraudulent claims were substantiated by the provider and recipients under whose names True Family submitted claims. In addition, Roberts and True Family violated their contractual obligation to Medicaid to maintain documentation supporting the claimed RMH services.

The MFCU investigates and prosecutes financial fraud by those providing healthcare services or goods to Medicaid patients. The MFCU also investigates and prosecutes instances of elder abuse or neglect. The Nevada MFCU receives 75 percent of its funding from the U.S. Department of Health and Human Services under a grant award. The remaining 25 percent is funded by the State of Nevada, MFCU. Persons convicted of Medicaid fraud may also be administratively excluded from future Medicaid and Medicare participation. Anyone wishing to report suspicions regarding any of these concerns may contact the MFCU at 702-486-3420 or 775-684-1100.

This case was investigated by the Attorney General's Medicaid Fraud Control Unit and was prosecuted by Senior Deputy Attorney General Steve Sidhu.

To view the criminal information, click here. To file a complaint with the Office of the Nevada Attorney General, click here.

###